

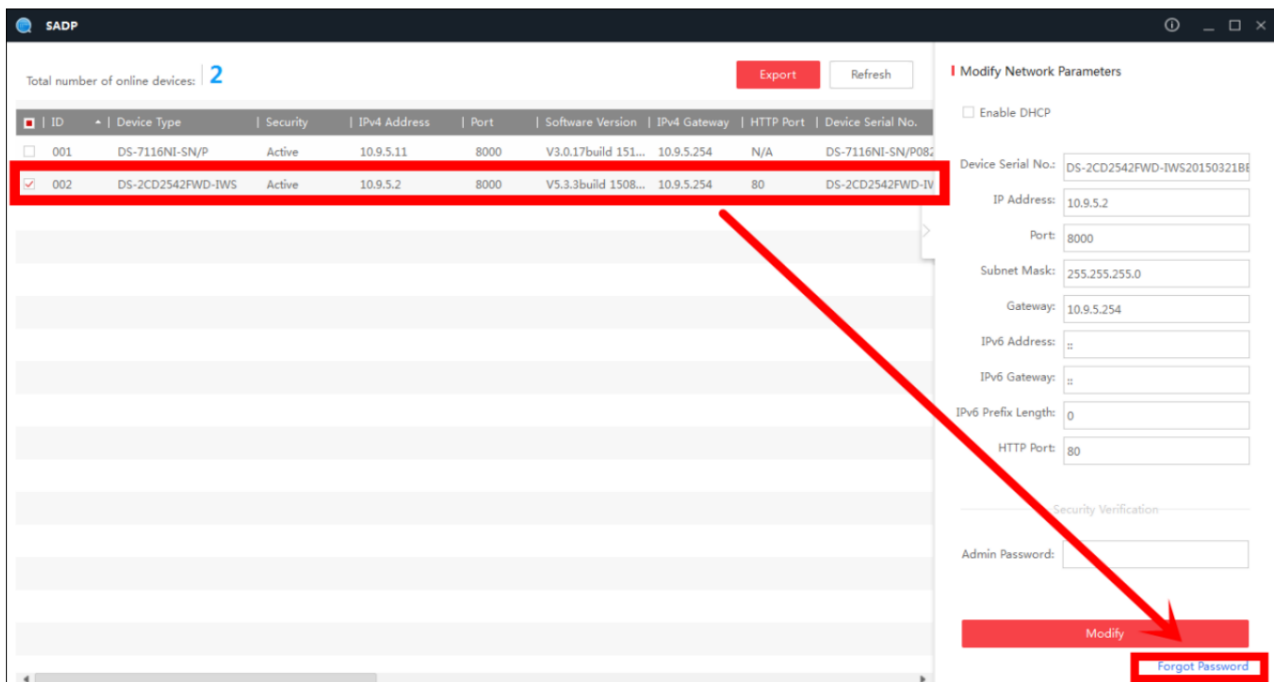
Nulstilling af Hikvision password med Hikvision SADP software

Denne guide beskriver, hvordan man nulstiller Hikvision IP-kameraer og servere.

Bemærk, vi nulstiller kun enheder, der er leveret af os...

De fleste kameraer kan nulstilles ved, at tage strømmen fra og bagefter holde reset knappen nede i 30 sekunder, efter man giver den strøm igen.

1. Hent og installer SADP: http://www.viditronic.dk/data/Hikvision_SADP.exe
2. Sæt flueben ud for enheden til venstre og klik derefter på "Forgot Password":



3. Vælg "Export" – og gem filen:

Reset Password

Mode: Export/Import Secret Key Mode

1 Step 1: Click Export to download the key request file (XML file) or take a photo of the QR code. Send the XML file or QR code photo to our technical engineers.

Export

2 Step 2: Input the key or import the key file received from the technical engineer to reset the password for the device.

Import File

New Password:

Confirm Password:

Confirm Cancel

4. Send herefter den udtrukne fil til os, sammen med et billede af den label, der sidder på enheden, hvor serienummeret står som eksempelvis:



5. Når du modtager fil retur fra os (normalt indenfor 24 timer), vælg "Import File" og vælg filen:

The screenshot shows a web browser window titled "Reset Password". The interface includes:

- A dropdown menu for "Mode" set to "Export/Import Secret Key Mode".
- Step 1 instructions: "Click Export to download the key request file (XML file) or take a photo of the QR code. Send the XML file or QR code photo to our technical engineers." Below this is an "Export" button.
- Step 2 instructions: "Input the key or import the key file received from the technical engineer to reset the password for the device." Below this, the "Import File" radio button is selected and circled in red.
- Input fields for "New Password:" and "Confirm Password:".
- "Confirm" and "Cancel" buttons at the bottom right.

6. Du kan nu lave et nyt password...